

Burton Hospitals NHS Foundation Trust

Patient – Led Assessments of the care Environment (PLACE)

Volunteers required Please can you help?

A good hospital environment is essential to the overall patient experience. A clean hospital contributes to lower infection rates and good food aids recovery. Good standards of privacy, promotes patient dignity whilst good maintenance and décor support a safe and comfortable stay.

Burton Hospitals NHS Trust is required to undertake an annual assessment of the quality of non clinical services and the condition of the hospital buildings. These assessments are called Patient – Led Assessments of the Care Environment (PLACE).

The assessment looks at:

- Cleanliness
- Condition of buildings inside and out, fixtures and fittings and décor.
- Food and drink
- Patient privacy and dignity

The key to the assessment is that it is “Patient – Led” which means that people who use the hospital – patients, relatives, visitors and carers are involved, supported by hospital staff.

Burton Hospitals NHS Trust needs to recruit Patient Assessors to assist with this assessment for 2017.

If you are interest in supporting the trust with this assessment by becoming a **Patient Assessor please contact Alison Betteridge on 01283 511511 ext. 5279 or Sue Roberts on ext. 5492**

We ask that you will be able to attend a 2 hour training session (date to be arranged) followed by a full day assessment on a date as yet to be confirmed between 27 February and 2 June 2017.

We will be given 6 weeks prior notice of the date on which we will be expected to perform the assessment.

We do hope you will be able to support the trust by representing patients and members in carrying out this valuable assessment.